

What do Victim Support do with your information?



Who are Victim Support?

Victim Support is a free, independent, and confidential charity dedicated to supporting anyone affected by crime and traumatic incidents in England and Wales. Our support aims to help you:

- Feel safer
- Understand your rights
- Feel listened to and supported
- Explore ways to cope
- Connect with support networks.

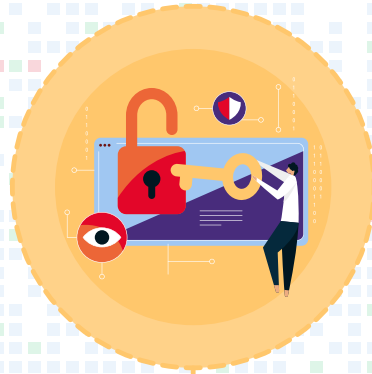


What information do we hold?

We hold information about what you have experienced, your personal details (like your name and address), and also how we help you.

You can also:

- Change your mind – if you no longer want to work with VS, you can ask us to stop at any time
- Make a complaint.



Why do we hold your information?

We hold this information so that we can provide support to you. We keep this information really safe on a secure system only accessed by Victim Support staff and volunteers.



Will you share my information?

We usually only share your information when you say we can and we think it is needed to help you. Sometimes we may have to share your information when you do not want us to, such as:

- If we feel that you, or someone else, may be at risk of harm
- If the law requires us to (eg a judge might request it in court).



What are my rights?

- We have to tell you what we are going to do with your information.
- You can ask to see your information at any time.
- You can ask for us to correct your information if it is wrong.
- You can ask us to remove your information.
- You can ask us to stop using your information.
- You can ask for a copy of your information.
- You can ask us to not work with your information.