



# BEYOND CRIME

How we can help you after a crime

Anyone can be affected by a crime, and it can be a very frightening and traumatic experience.

We're here to help you in this difficult time. We support hundreds of people every day to cope with the impact and effects of crime.

Here is what two of the people we've helped had to say about their experiences:

"Victim Support was there for me emotionally, answering all my questions, explaining every step of the way to me."

"Victim Support cared, and helped me through everything. I would not have made it this far without them."

## **How we can help**

We are an independent charity offering free, confidential support to people affected by crime and traumatic incidents.

You do not have to report a crime to receive support from us. We can help in the following ways:

- Personal support with a specially trained person, in a way that works for you. Speak in confidence, ask questions and get advice and emotional support
- Putting you in touch with other specialist help, services or support
- Advice and support in applying for compensation or financial assistance if you are eligible. (You will need to report the crime to the police in order to apply)

- Practical information and help to make you feel safer and be safer. In some areas, this can be help to secure your home
- Information about reporting to the police, the criminal justice system and courts procedures. If you choose to report a crime, we can accompany and support you to do that
- We know that crime affects the whole family. We offer support to everyone directly affected, and we help parents and carers to support children coping with the impact of crime.

## **Diversity matters and we value it**

We are committed to supporting the needs of the diverse communities we serve. We can provide interpreters and information in alternative formats. If you have additional needs please let us know so we can put the right support in place.

## **How to get in touch**

Our contact details are on the back cover of this leaflet. You can call us weeks, months or even years after a crime. We are always here to listen and help.

Visit **[victimsupport.org.uk](https://www.victimsupport.org.uk)** for more information and to find services near you.

## Where to go for support:

We are an independent charity offering free, confidential support to people affected by crime and traumatic incidents.

For information and support, contact us by:

- calling: Supportline **08 08 16 89 111**
- using Text Relay (add **18001** before any of our phone numbers)
- Online: **victimsupport.org.uk**

To find out how you can help us, visit **victimsupport.org.uk/get-involved**

**victimsupport.org.uk**

 **VictimSupport**

 **@VictimSupport**

 **victimsupport\_uk**

Published by Victim Support  
President HRH The Princess Royal

Victim Support, Ground Floor, Building 3, Eastern Business Park,  
Wern Fawr Lane, Old St. Mellons, Cardiff CF3 5EA  
Telephone: 020 7268 0200

Charity registration: 298028 Company no: 2158780  
Registered in England. Limited by guarantee.  
Registered office as above.



Leaders  
in Diversity  
Award

